



## Vendio Stores

### WebDAV Setup & Access

*Version 1.1, 09/07/2009*

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# Introduction

## ***Manage your template using WebDAV***

WebDAV is a file access protocol that enables you to manage your template files as if they were on a local folder on your hard disk. Managing your template files is greatly simplified by using WebDAV: whenever you want to make a change to your template, you modify the template files directly.

## Setting Up Your WebDAV Account in Windows XP

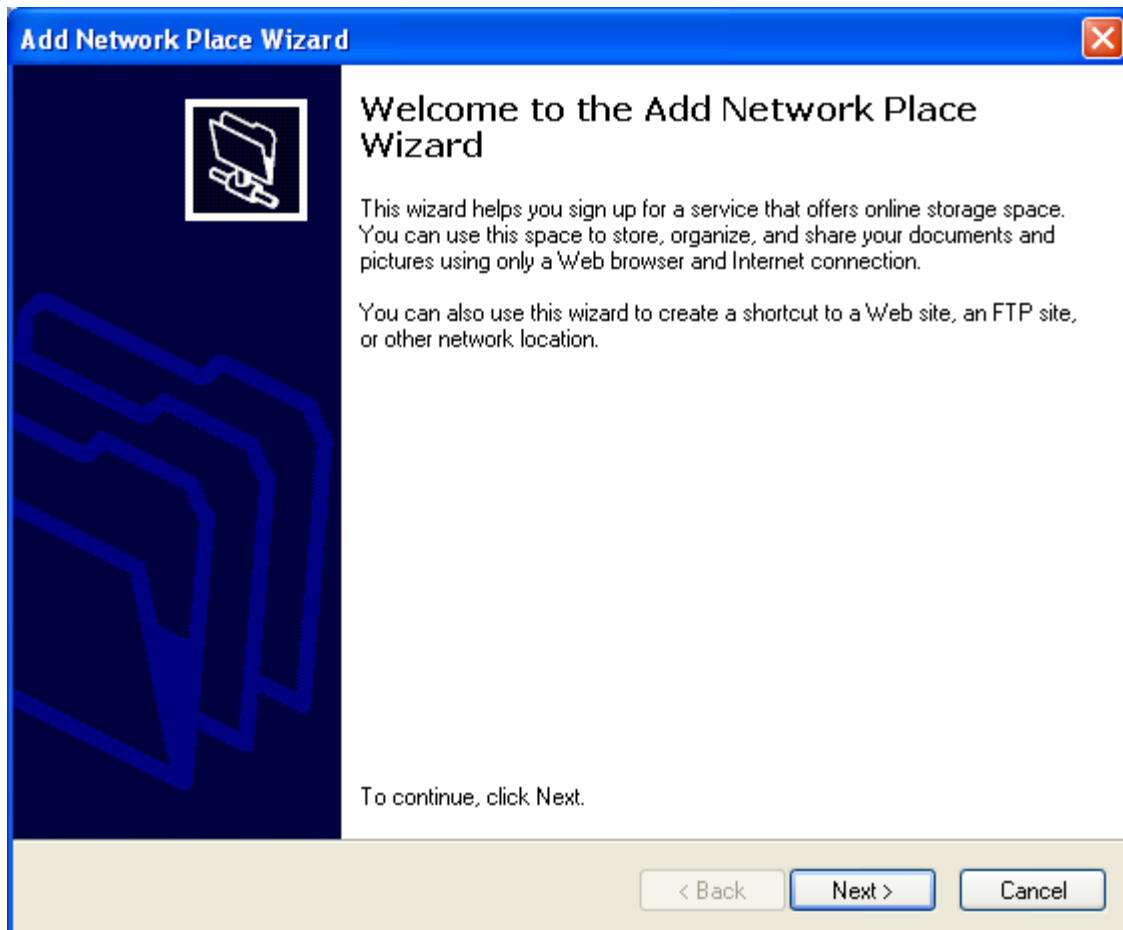
To access your template files using WebDAV, you need to go through a one time setup. The steps you need to perform are outlined below.

### ***1. Create a Vendio account and set up your store***

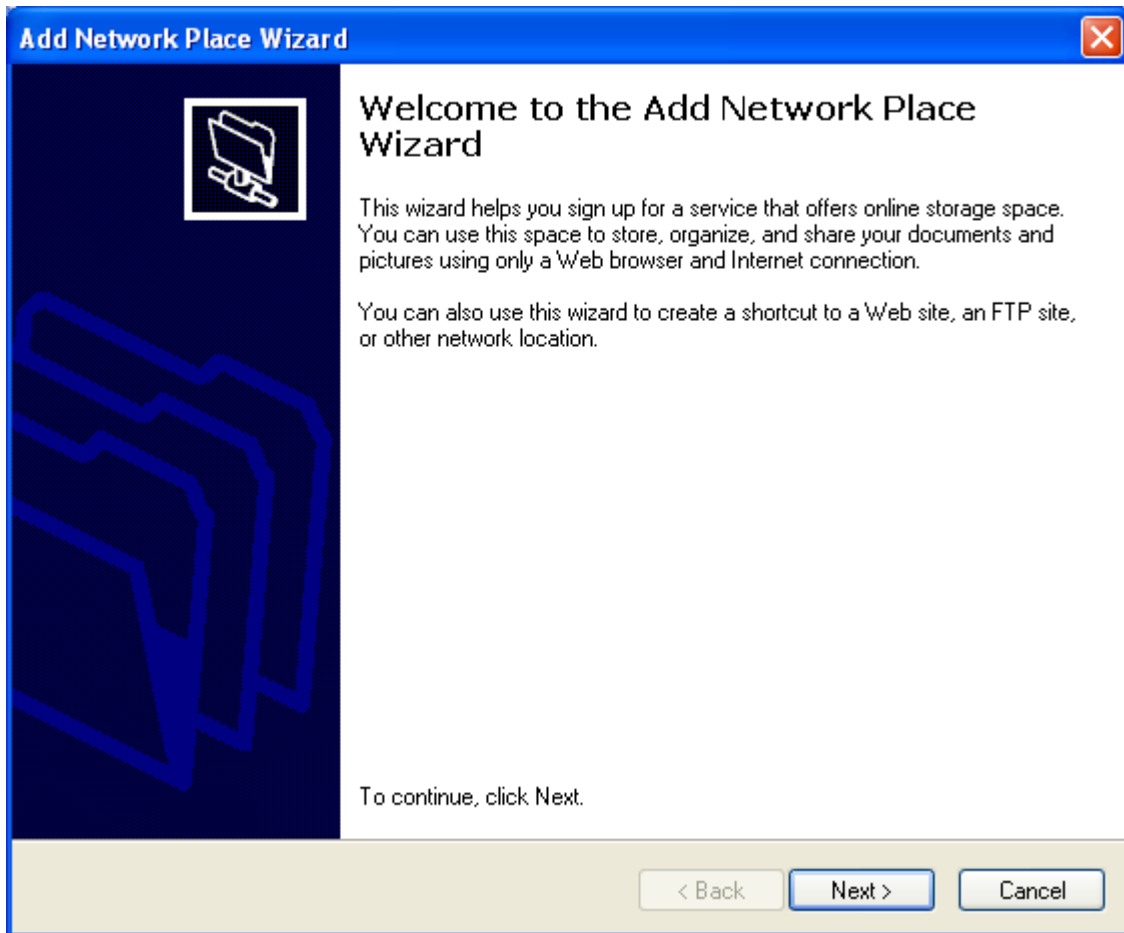
If you don't have a Vendio account, you will need to create one. It's simple and it's free. Then, follow the online instructions to set up your own store. At the end of this process, you will have chosen a store URL, a store template, a hosting option, and you will have customized your store using the state of the art online Editor.

## 2. Create a new network place

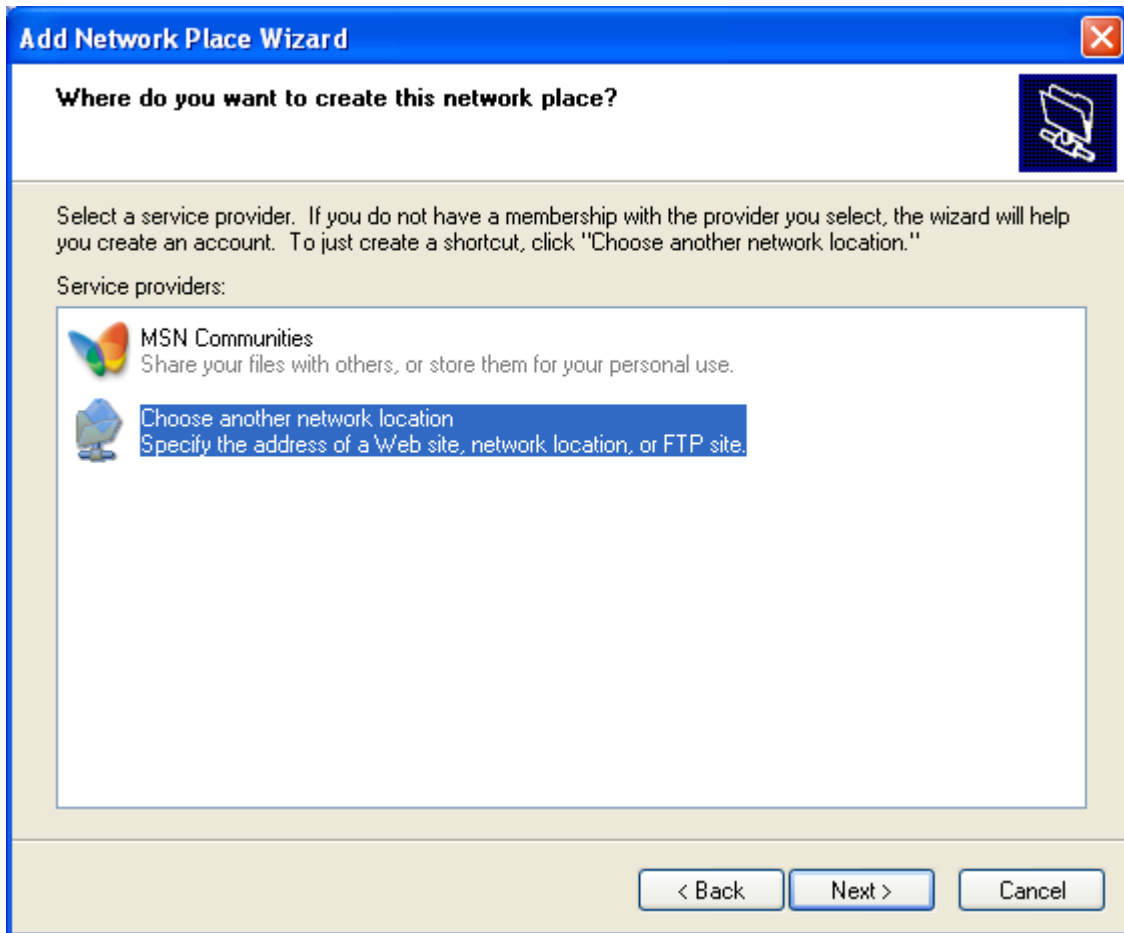
On your computer, open the “My Network Places” location. The simplest way to do this is to open the “My Computer” and click on the “My Network Places” link on the left panel:



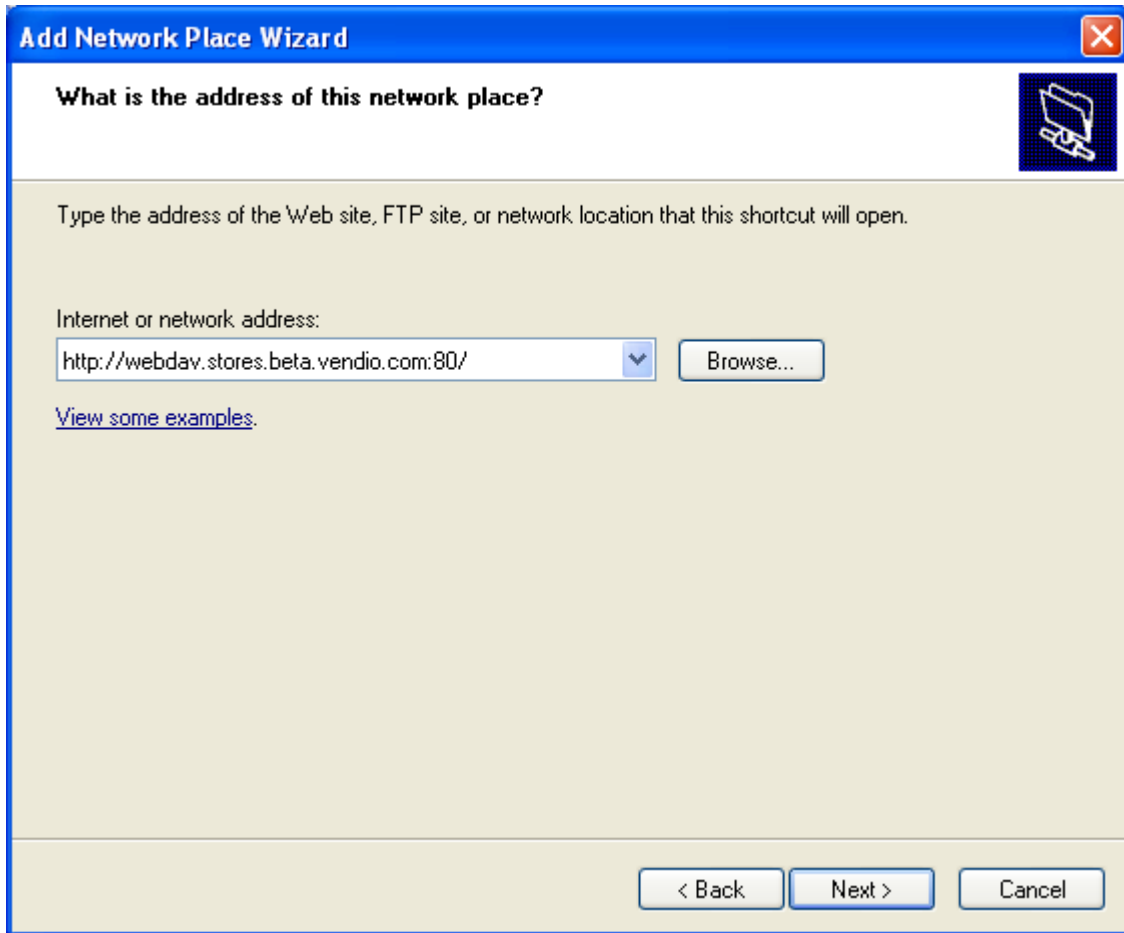
Click the “Add a network place” link to start the “Add Network Place wizard”:



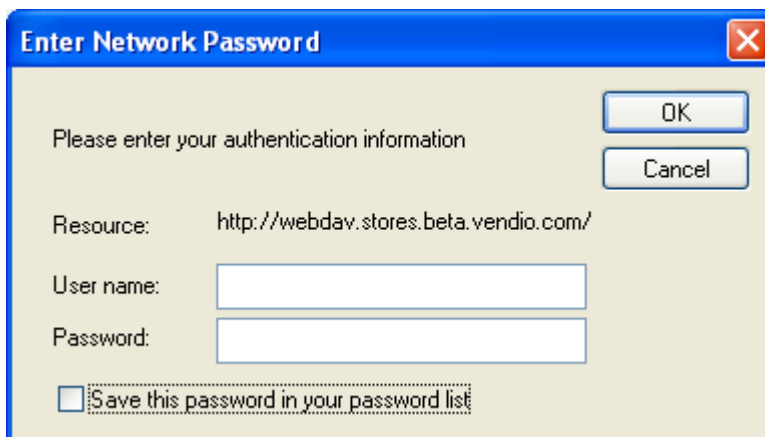
Click “Next”, then select the “Choose another network location” option:



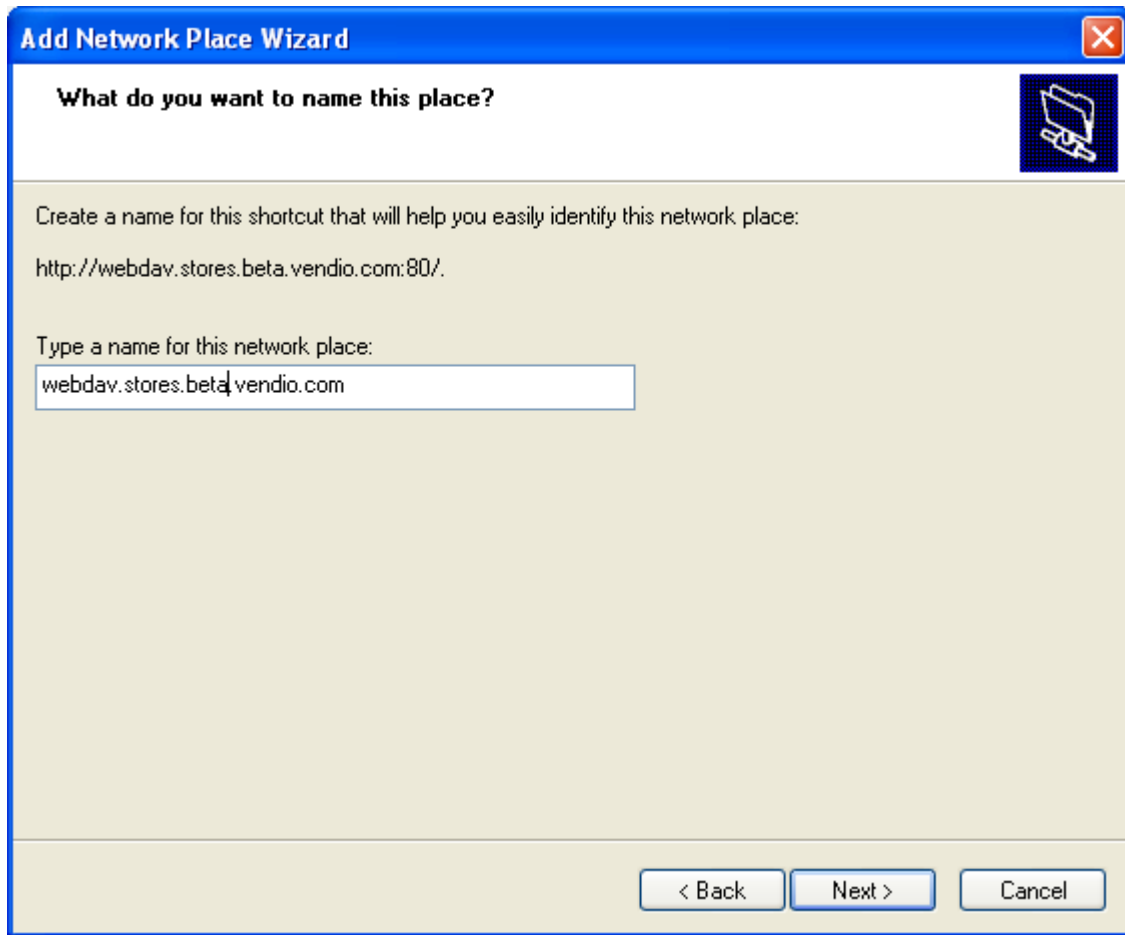
Click “Next” and enter “http://webdav.stores.beta.vendio.com:80/” (without the quotes) in the input field:



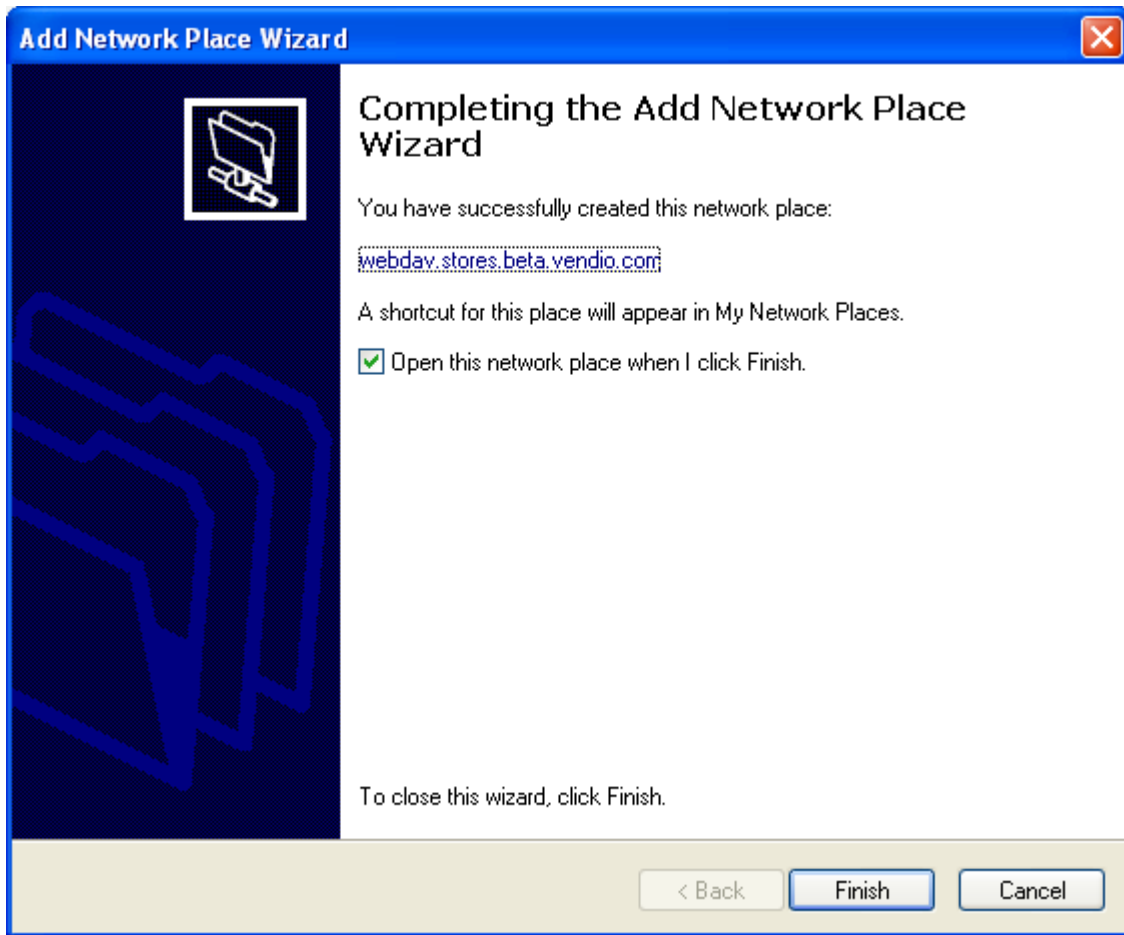
When prompted, enter your Vendio account name and password:



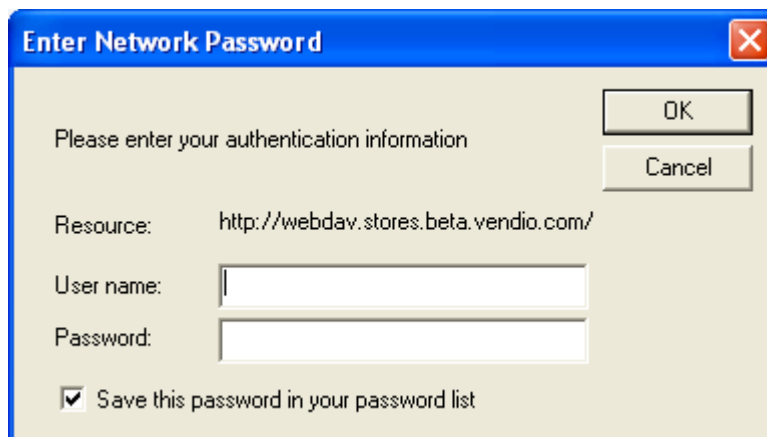
Name your place “webdav.stores.beta.vendio.com” (or any other meaningful name):



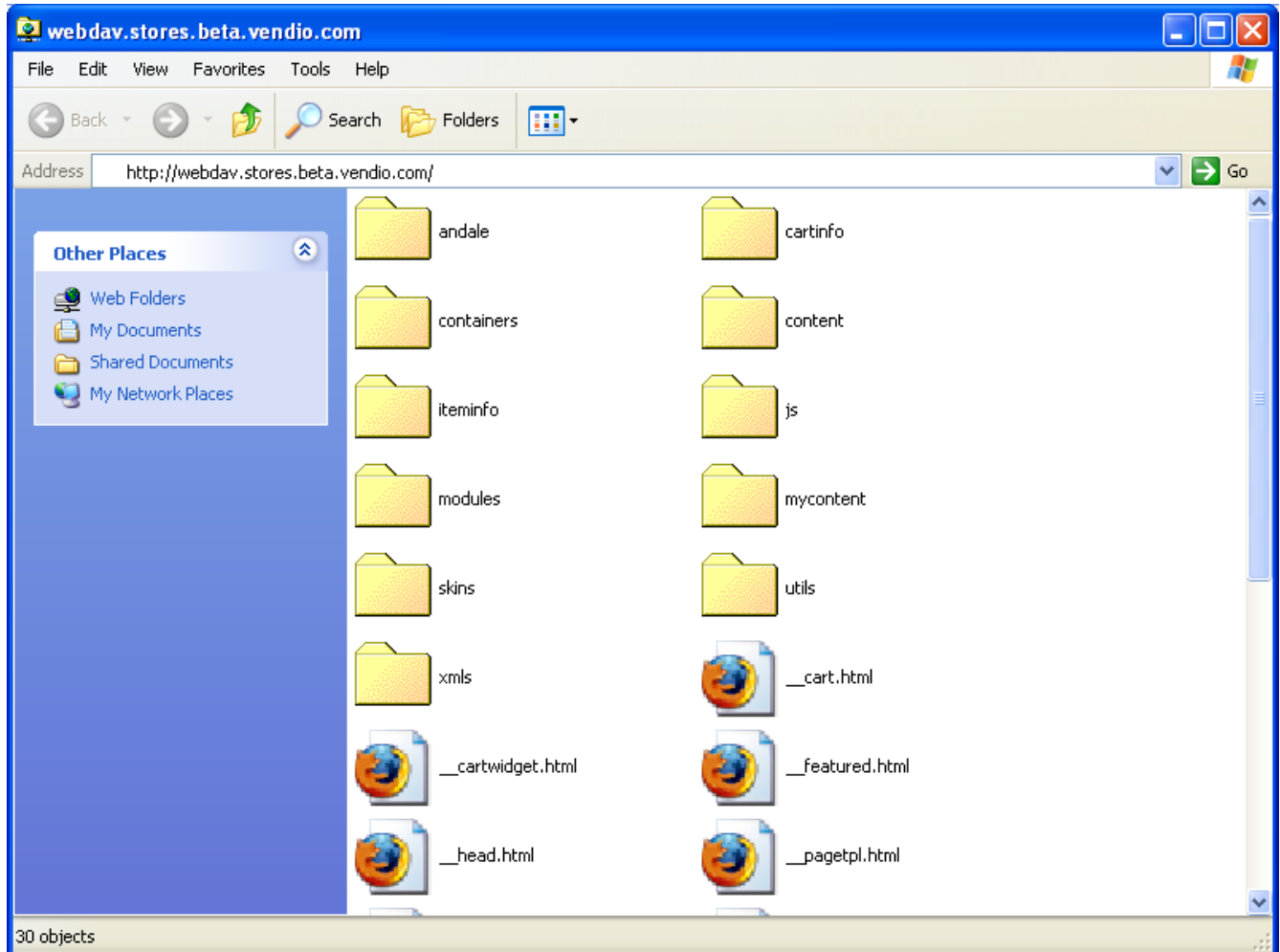
Click “Next”, then “Finish”. Select the option to open the created network place:



If prompted again, enter your Vendio account and password and check the “Save this password to your password list” option to have it permanently remembered:



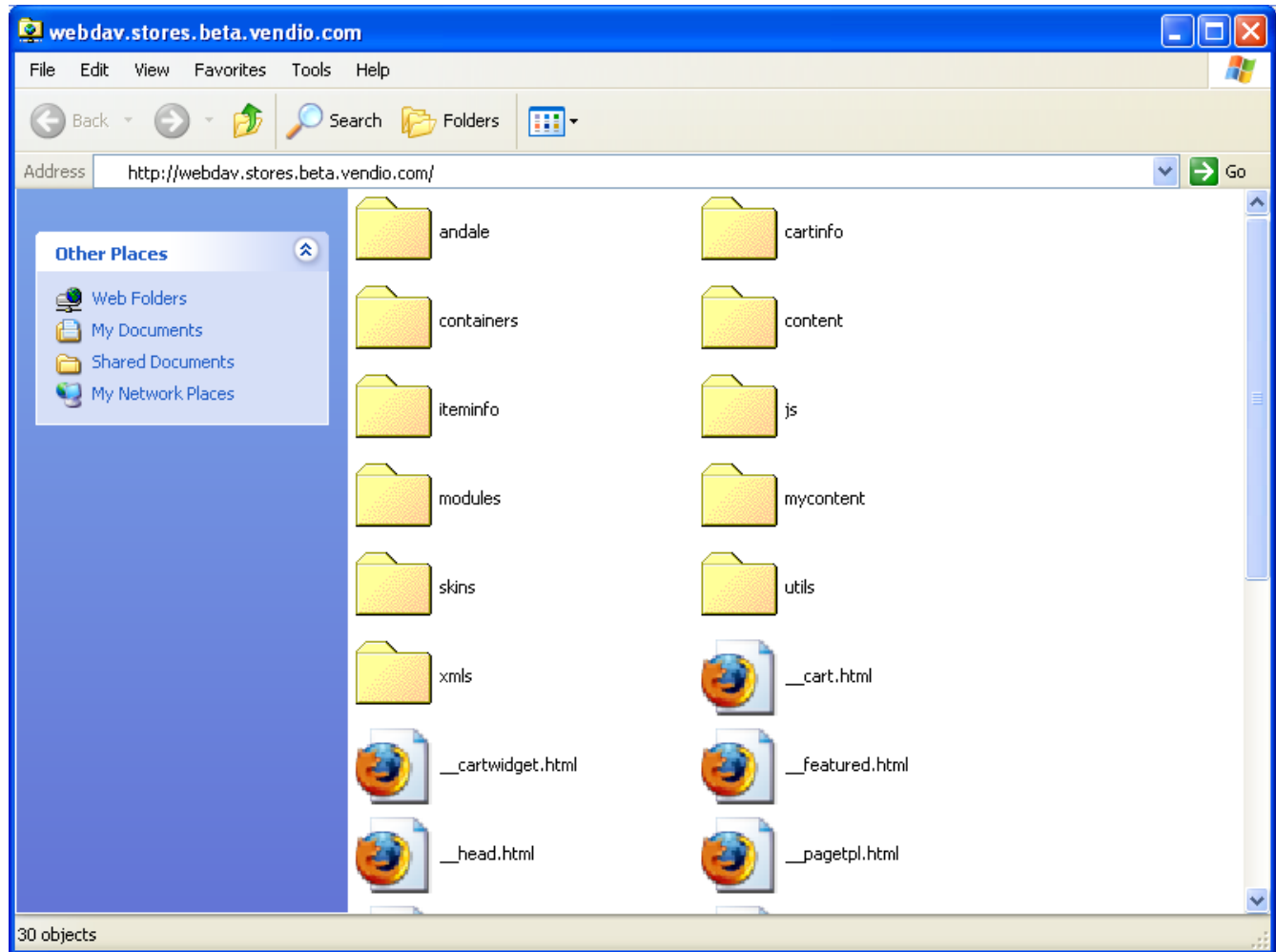
A folder will appear containing the files of your currently chosen template (remember you need to create a store and to choose a template in order to be able to access the files via WebDAV):



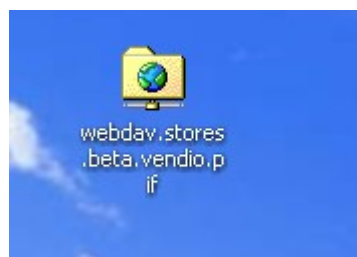
From this folder, you will be able to manage your template files as if they were on a local drive.

### 3. Access your WebDAV folder

Whenever you need to open your WebDAV folder, go to “My Network Places” and select the `webdav.stores.beta.vendio.com` location:



You can also create a shortcut on your Desktop for faster access:



# Setting Up Your WebDAV Account in Dreamweaver

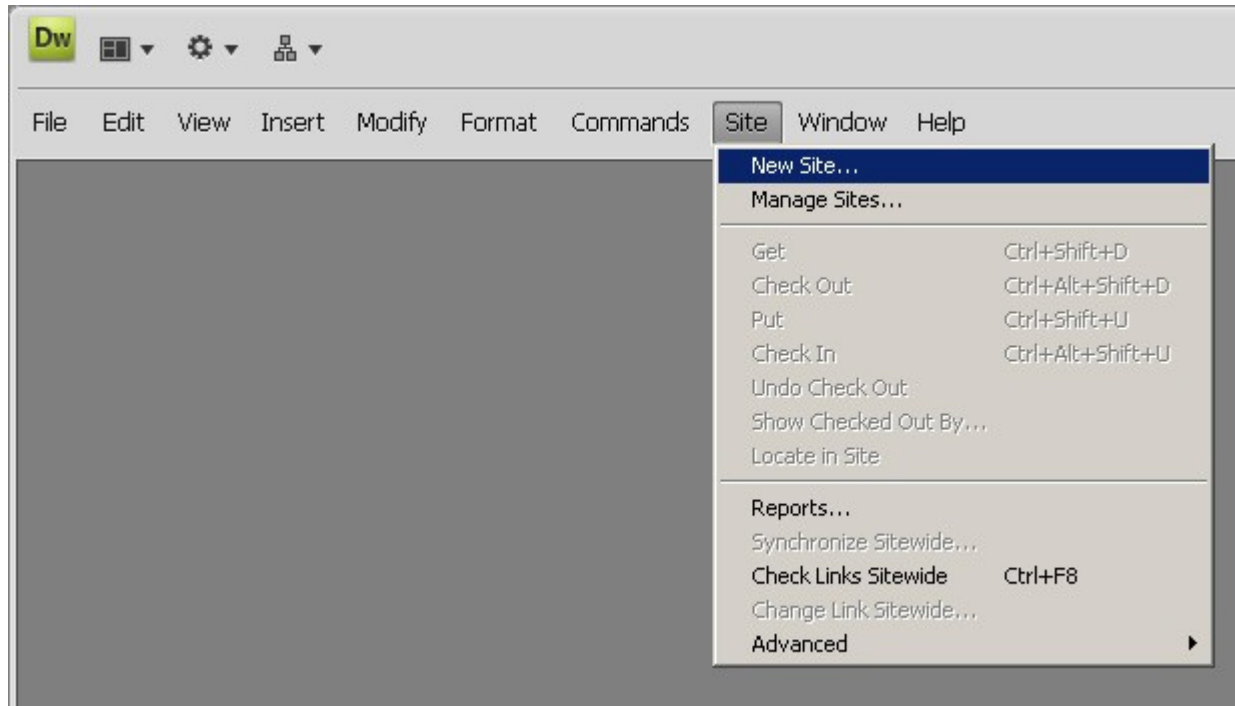
Most authoring tools have integrated support for WebDAV access. This is how you set up Dreamweaver to access your WebDAV account for Vendio Stores.

## ***1. Create a Vendio account and set up your store***

If you don't have a Vendio account, you will need to create one. It's simple and it's free. Then, follow the online instructions to set up your own store. At the end of this process, you will have chosen a store URL, a store template, a hosting option, and you will have customized your store using the state of the art online Editor.

## 2. Set up a new site

Open Dreamweaver and click on new site option from site menu. A wizard will open up.



In the first window enter the name and URL of your store:

**Site Definition for Vendio Free Store**

Basic | Advanced

### Site Definition

Editing Files | Testing Files | Sharing Files

A site, in Dreamweaver, is a collection of files and folders that corresponds to a website on a server.

What would you like to name your site?

Example: mySite

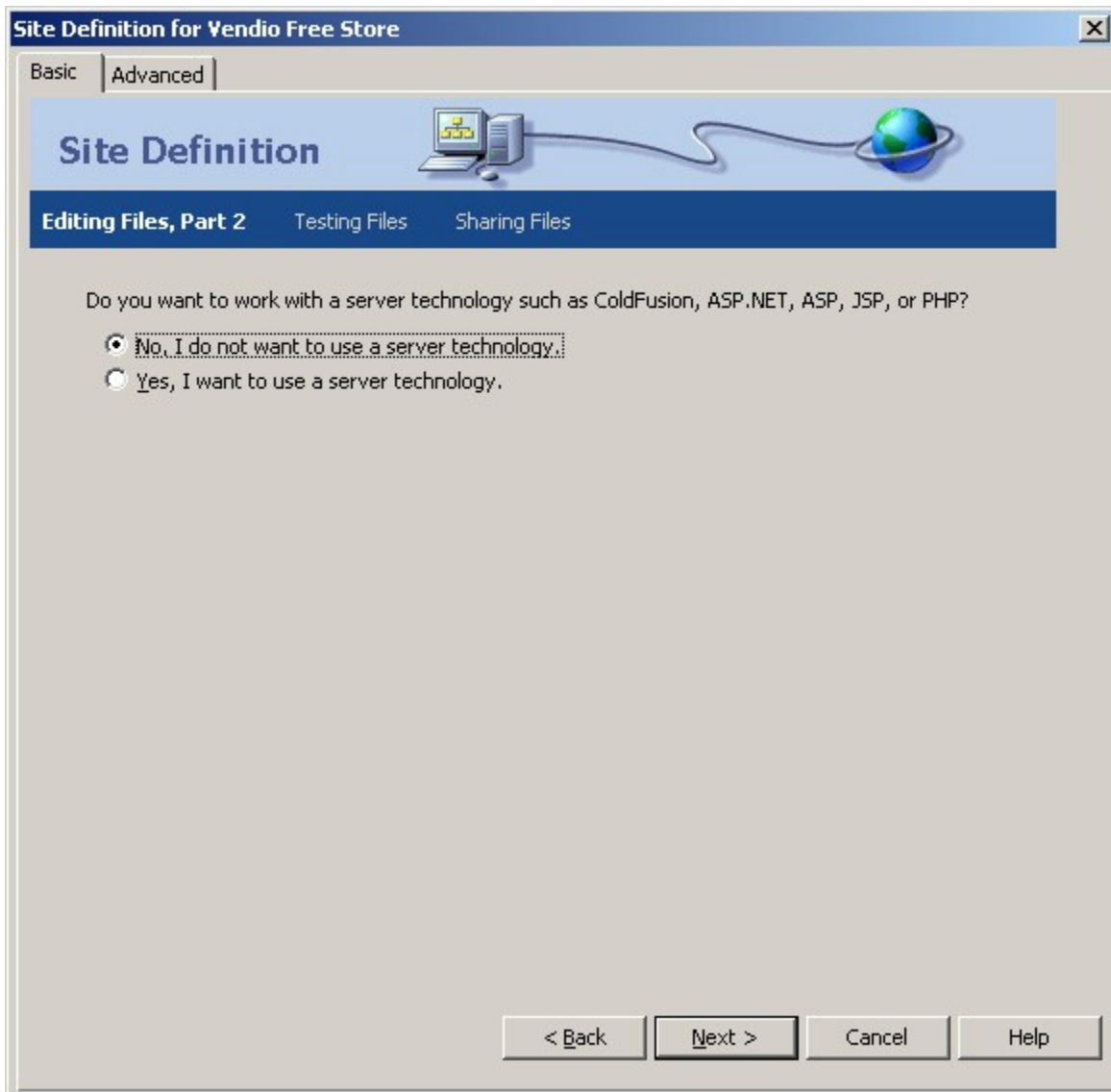
What is the HTTP Address (URL) of your site?

Example: http://www.myHost.com/mySite

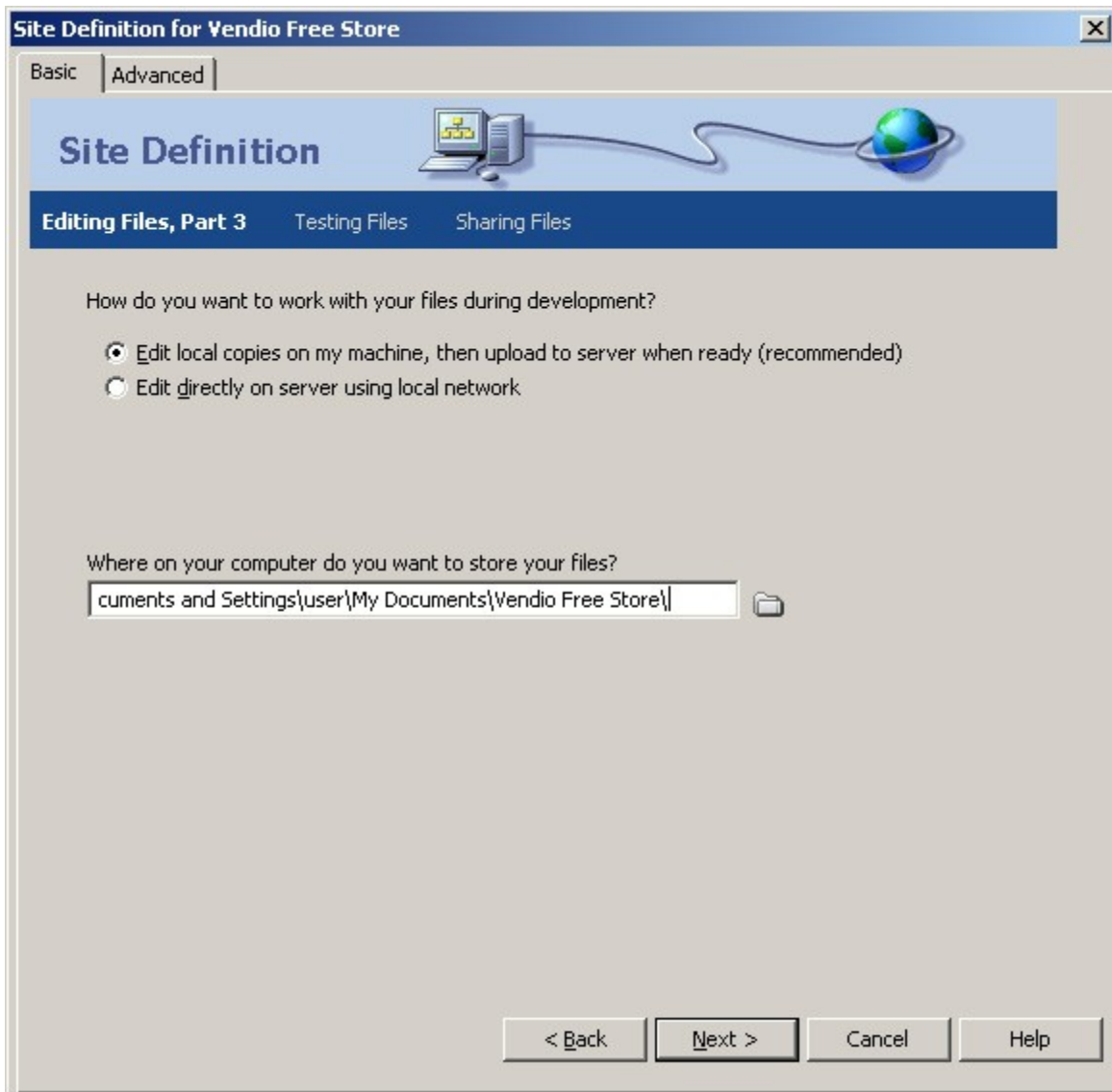
If you want to work directly on the server using FTP or RDS, you should [create an FTP or RDS server connection](#). Working directly on the server does not allow you to perform sitewide operations like link checking or site reports.

< Back | Next > | Cancel | Help

Choose "No, I do not want to use a server technology.":



Click on "Edit local copies on my machine, then upload to server when ready (recommended)":



Choose WebDAV enter the webdav URL "http://webdav.stores.beta.vendio.com:80" (without the quotes) and enter your Vendio account and password:

Site Definition for Vendio Free Store

Basic | Advanced

**Site Definition**

Editing Files | Testing Files | **Sharing Files**

How do you connect to your remote server?  
WebDAV

What is the URL of your WebDAV server? (ex: http://remotehost:80/webdav/ )  
http://webdav.stores.beta.vendio.com/

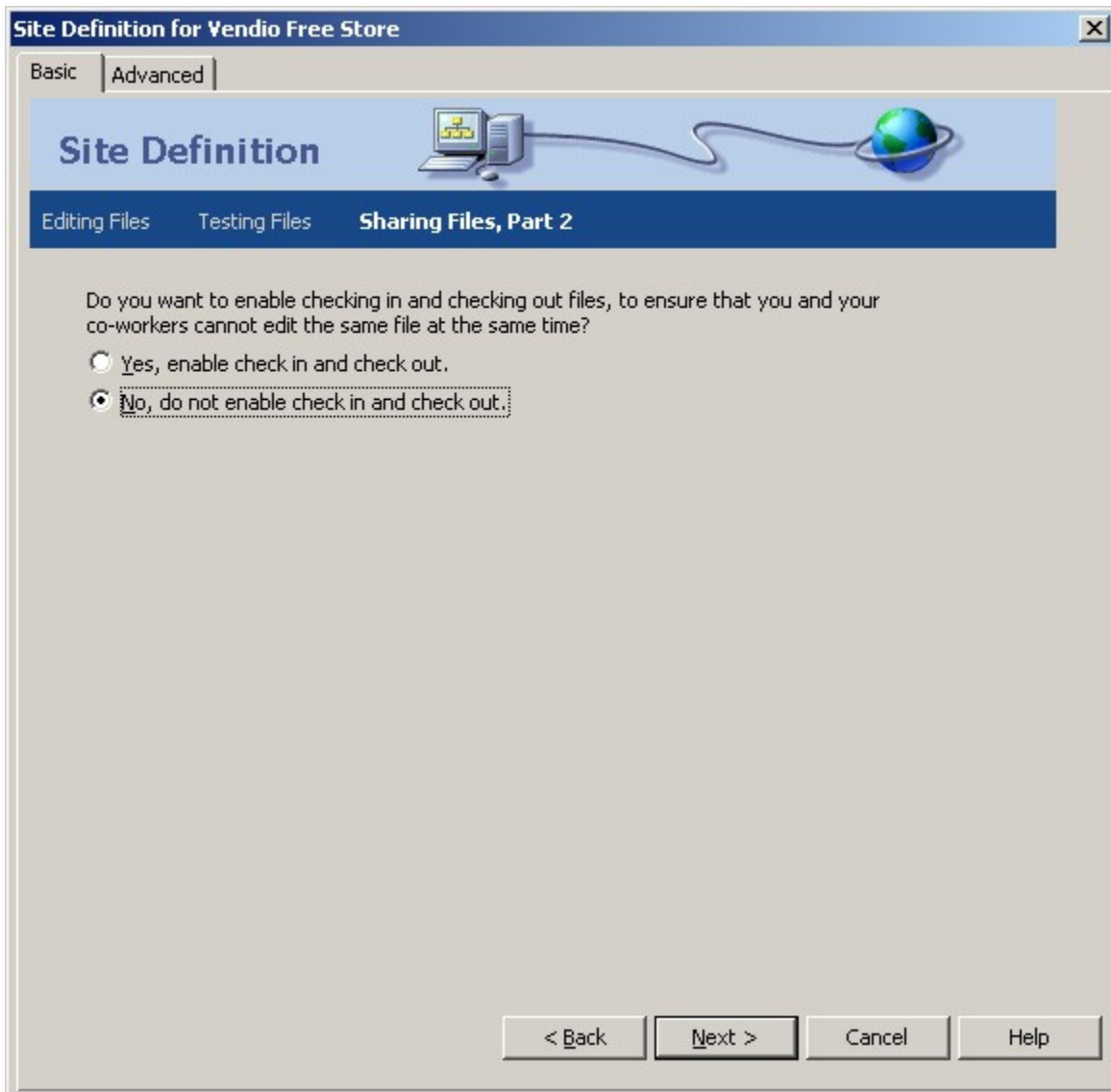
What is your WebDAV login?  
fishteam

What is your WebDAV password?  
.....  Save

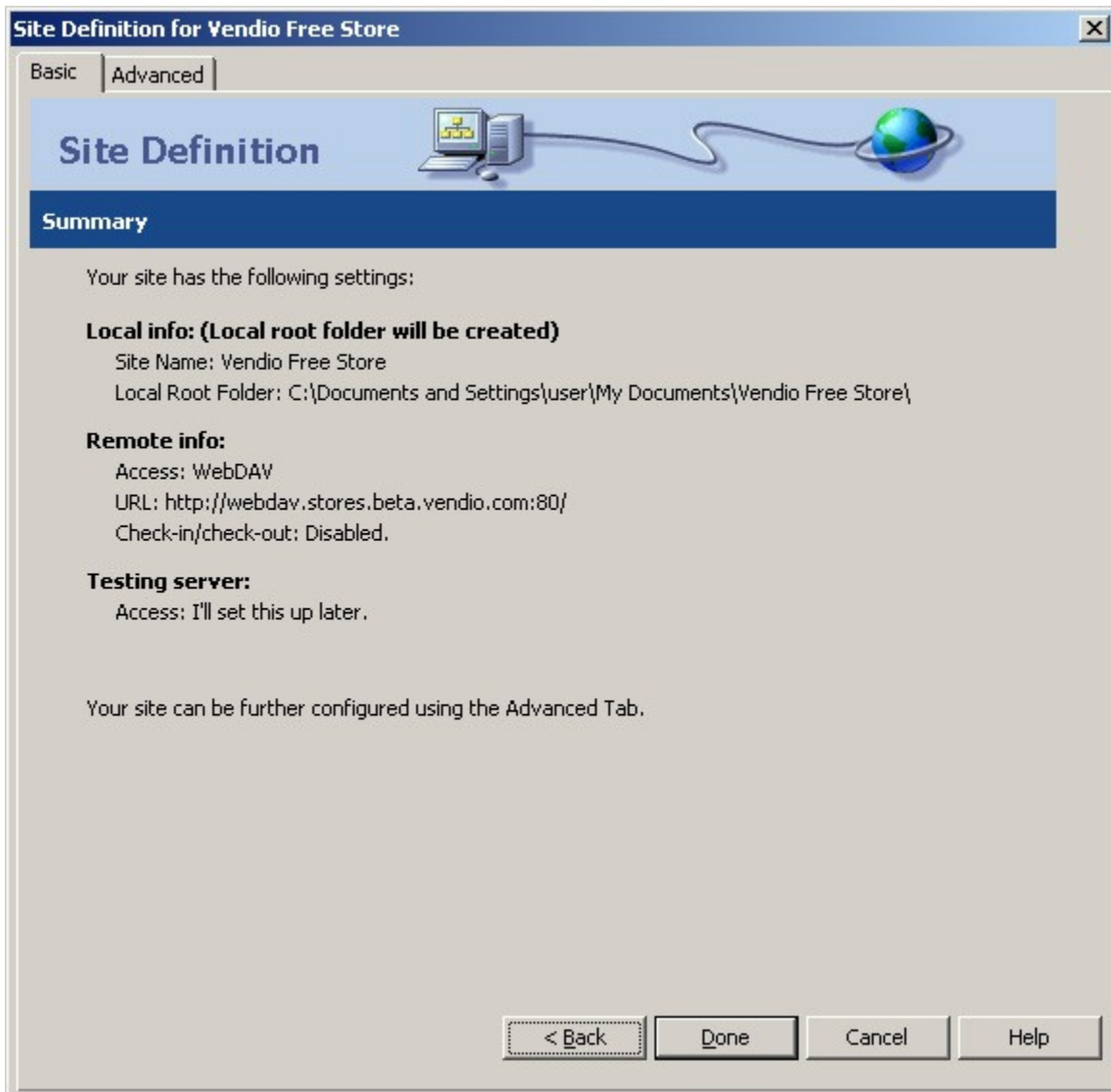
Test Connection

< Back | Next > | Cancel | Help

Choose "No, do not enable check in and check out.":

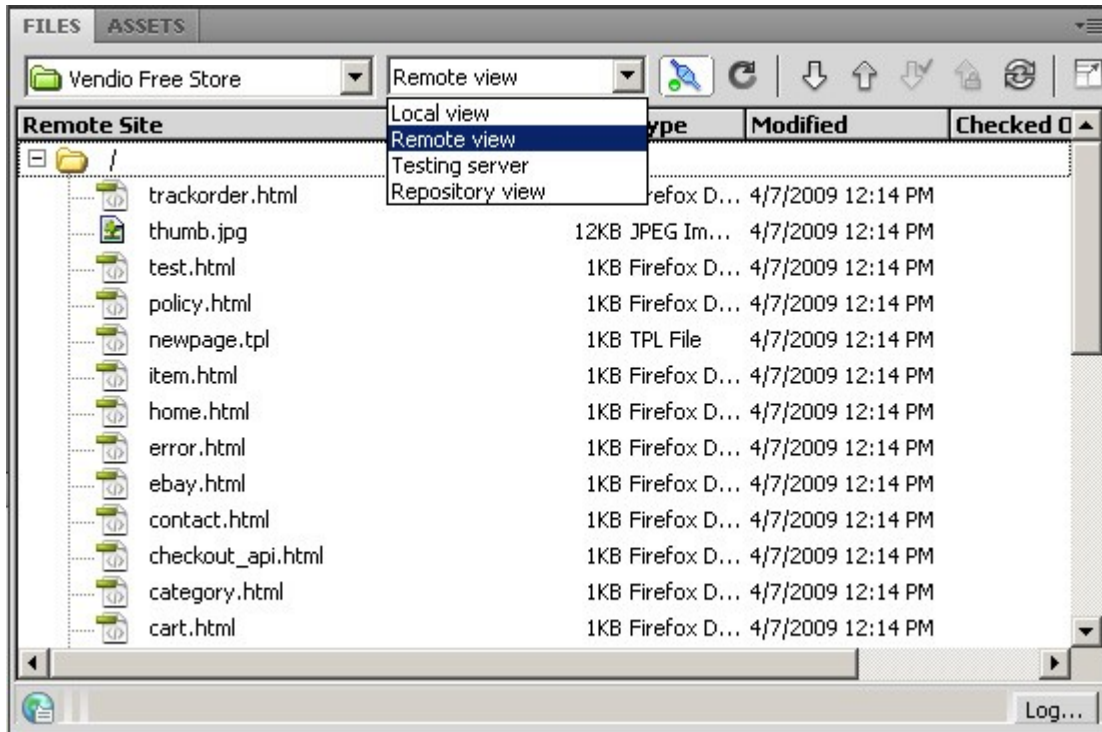


You're done setting up the connection:

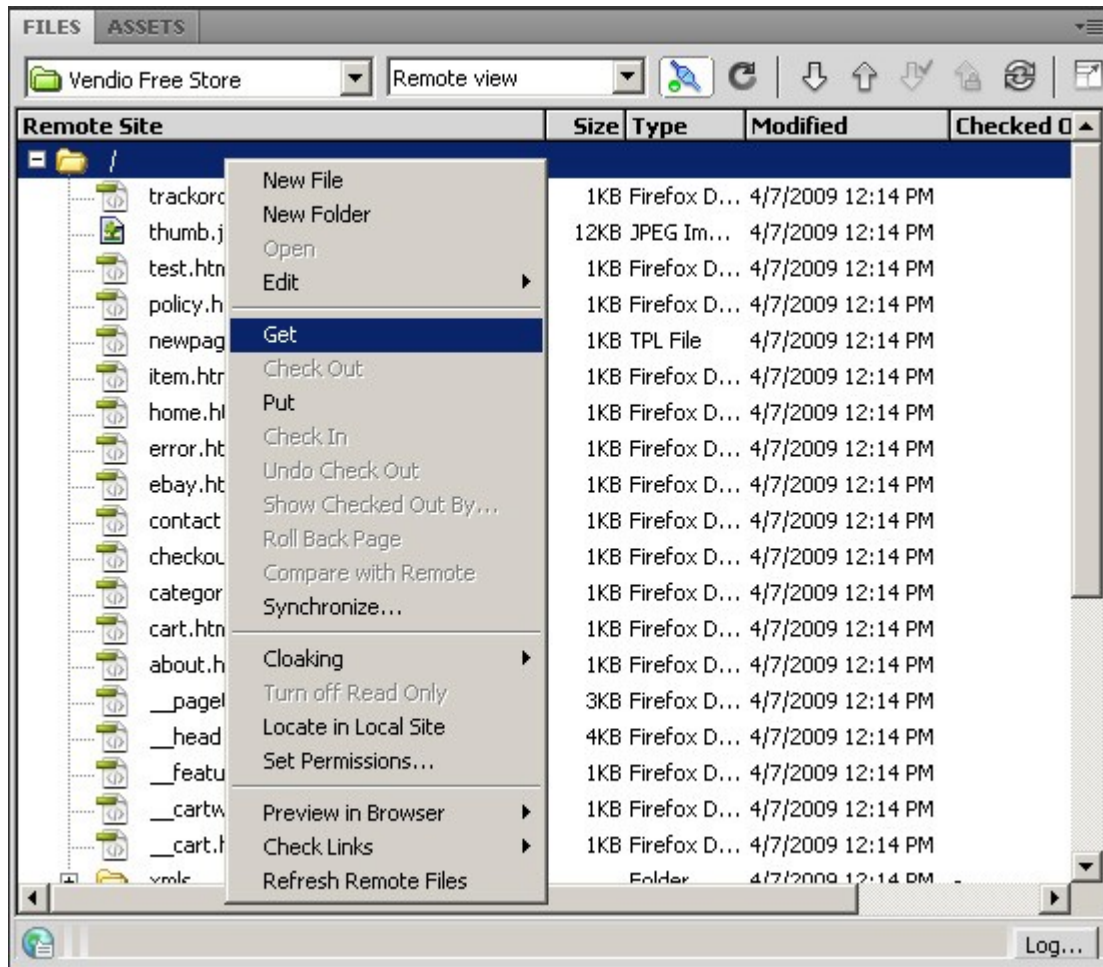


### 3. Synchronize your WebDAV folder

From the files window choose “Remote view”:



Right-click on the root folder "/" and choose GET:



This will copy all the files on your workstation.

# Setting Up Your WebDAV Account in Mac OS X

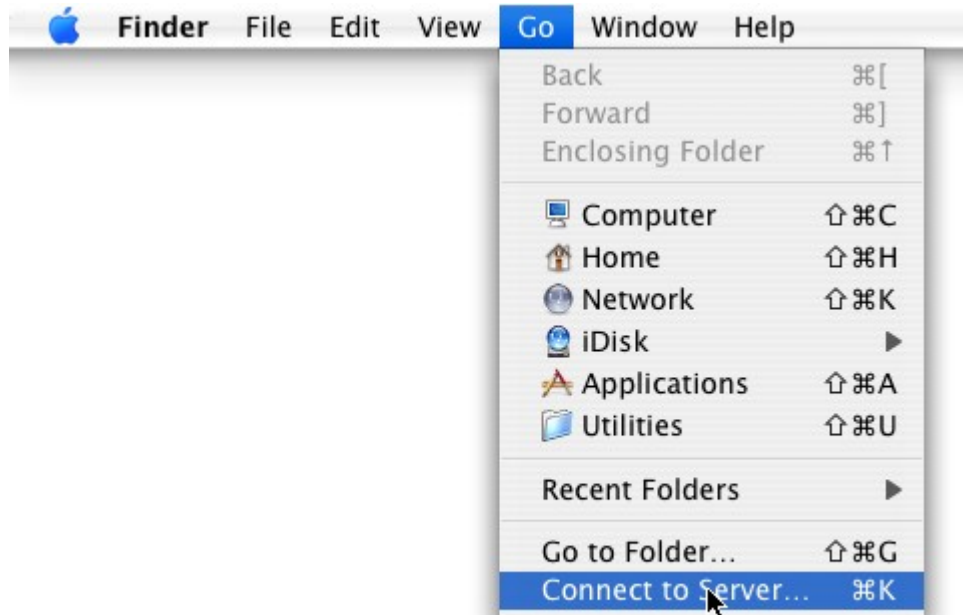
To access your template files using WebDAV, you need to go through a one time setup. The steps you need to perform are outlined below.

## **1. Create a Vendio account and set up your store**

If you don't have a Vendio account, you will need to create one. It's simple and it's free. Then, follow the online instructions to set up your own store. At the end of this process, you will have chosen a store URL, a store template, a hosting option, and you will have customized your store using the state of the art online Editor.

## 2. Create a new network place

From the Go menu in Finder, choose “Connect to Server...”.



Enter "http://webdav.stores.beta.vendio.com" (without the quotes) in the Server Address and click connect. You may click the + to the right of the server address after you enter it, and the server will be added to your list of favorite servers.

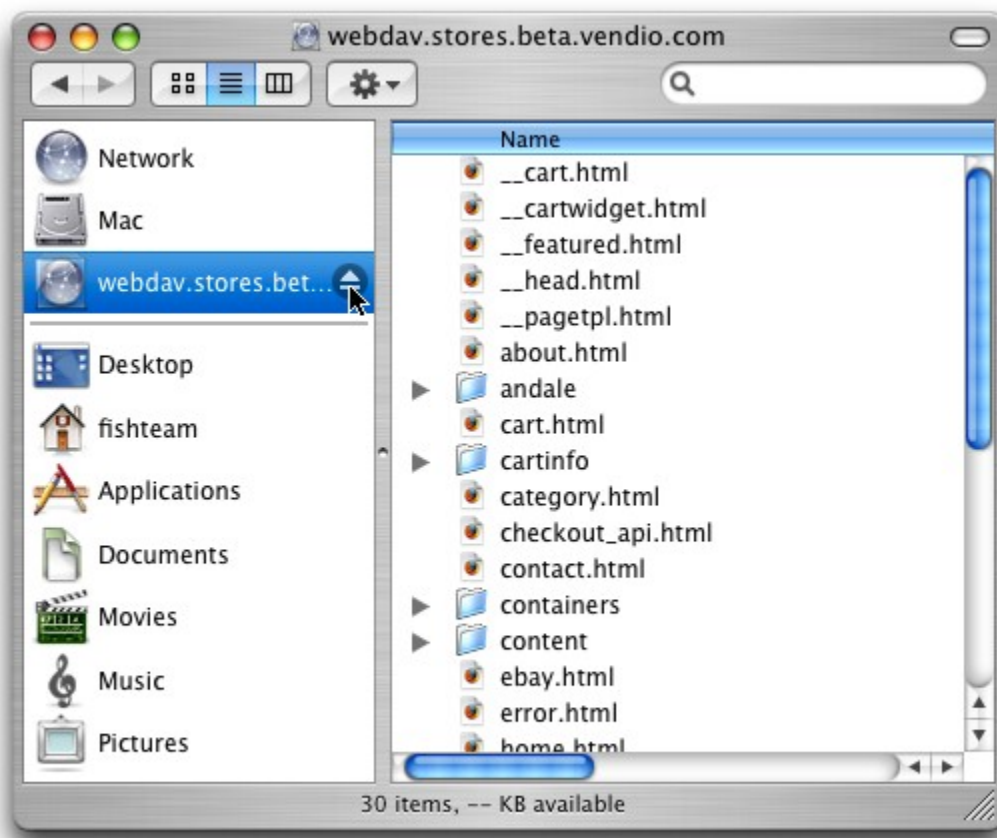


Enter your Vendio account and password when prompted:



### 3. Access your WebDAV folder

Whenever you need to open your WebDAV folder, click on the WebDAV icon on your desktop:



To disconnect from your WebDAV folder, click on the Eject button or throw the “webdav.stores.beta.vendio.com” connection created on your desktop to Trash.

# Setting Up Your WebDAV Account in Windows Vista

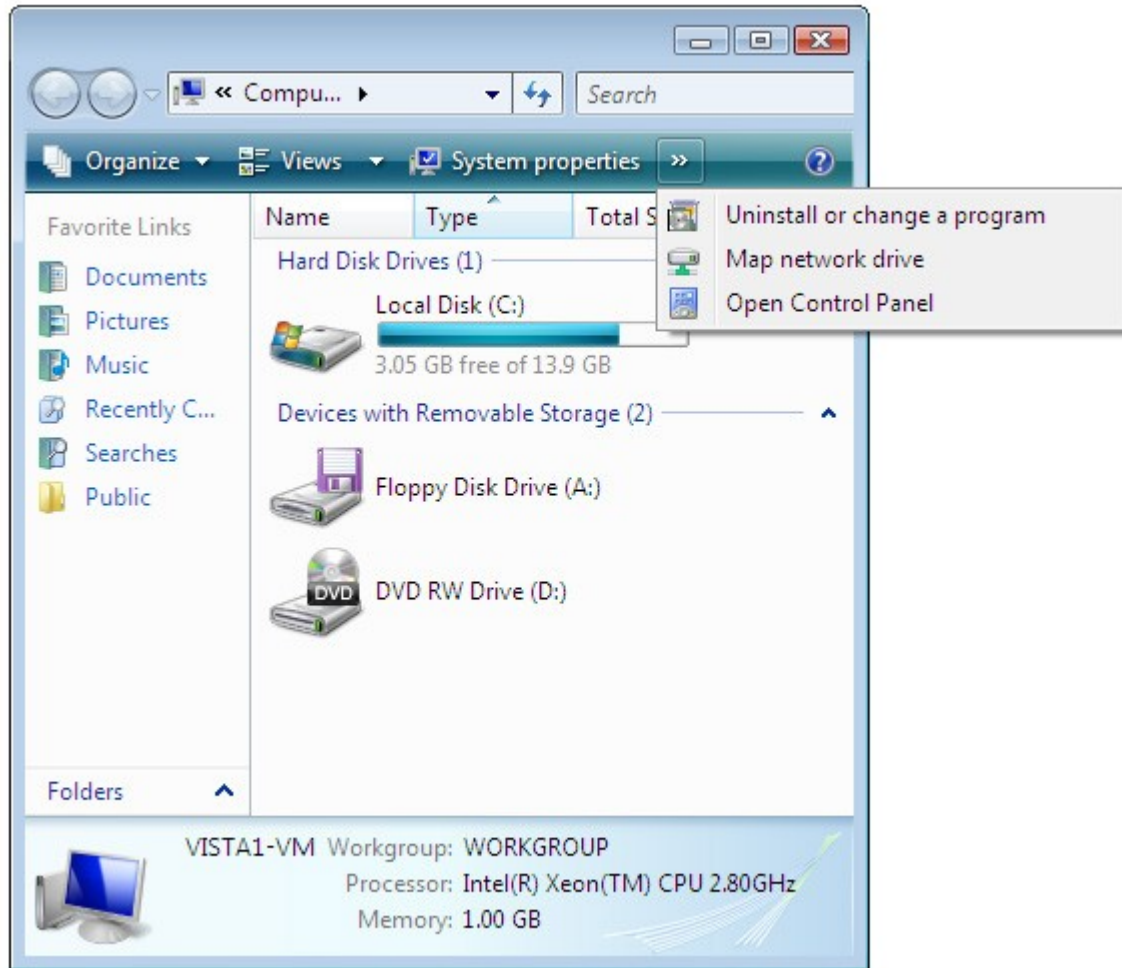
To access your template files using WebDAV, you need to go through a one time setup. The steps you need to perform are outlined below.

## **1. Create a Vendio account and set up your store**

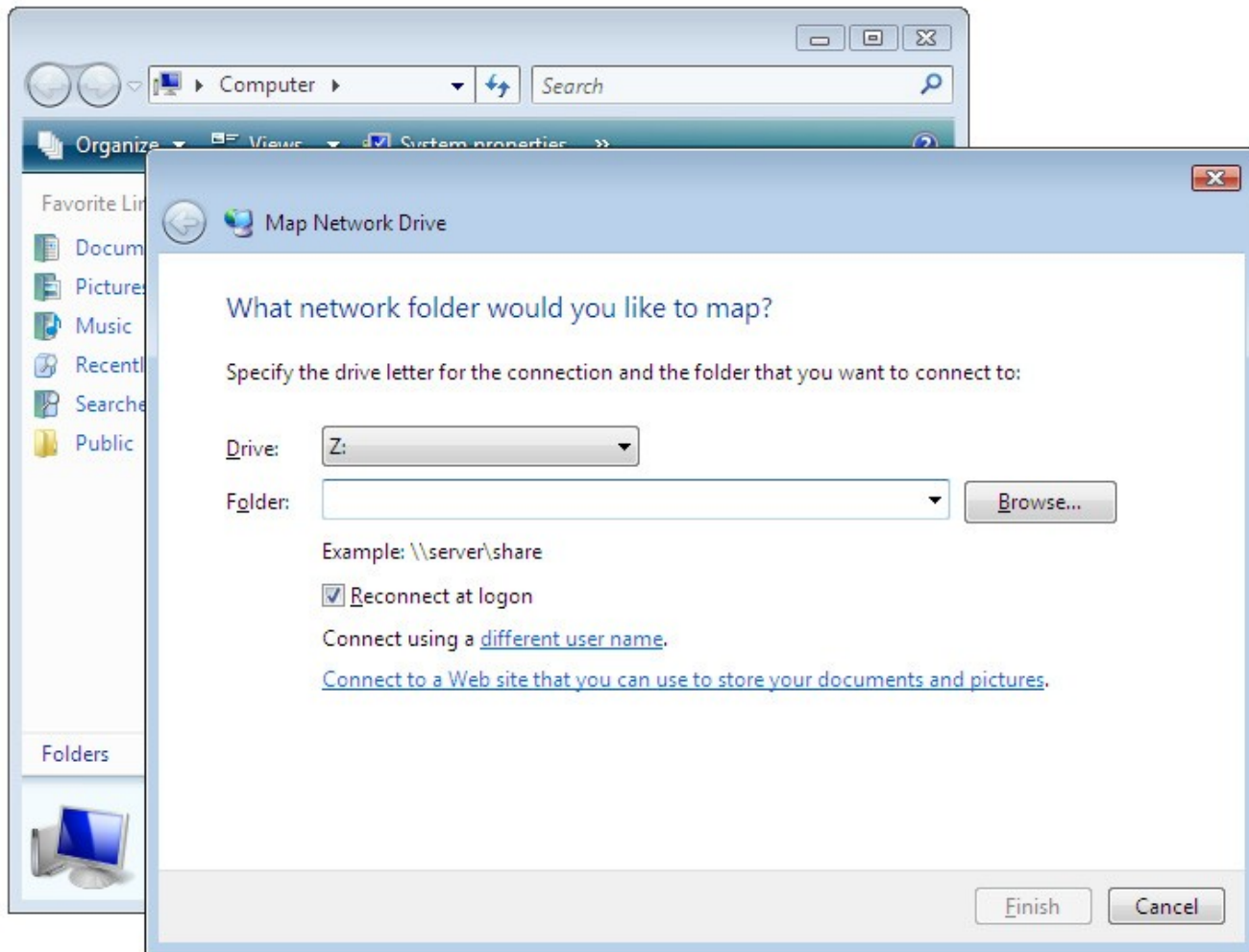
If you don't have a Vendio account, you will need to create one. It's simple and it's free. Then, follow the online instructions to set up your own store. At the end of this process, you will have chosen a store URL, a store template, a hosting option, and you will have customized your store using the state of the art online Editor.

## 2. Create a new network location

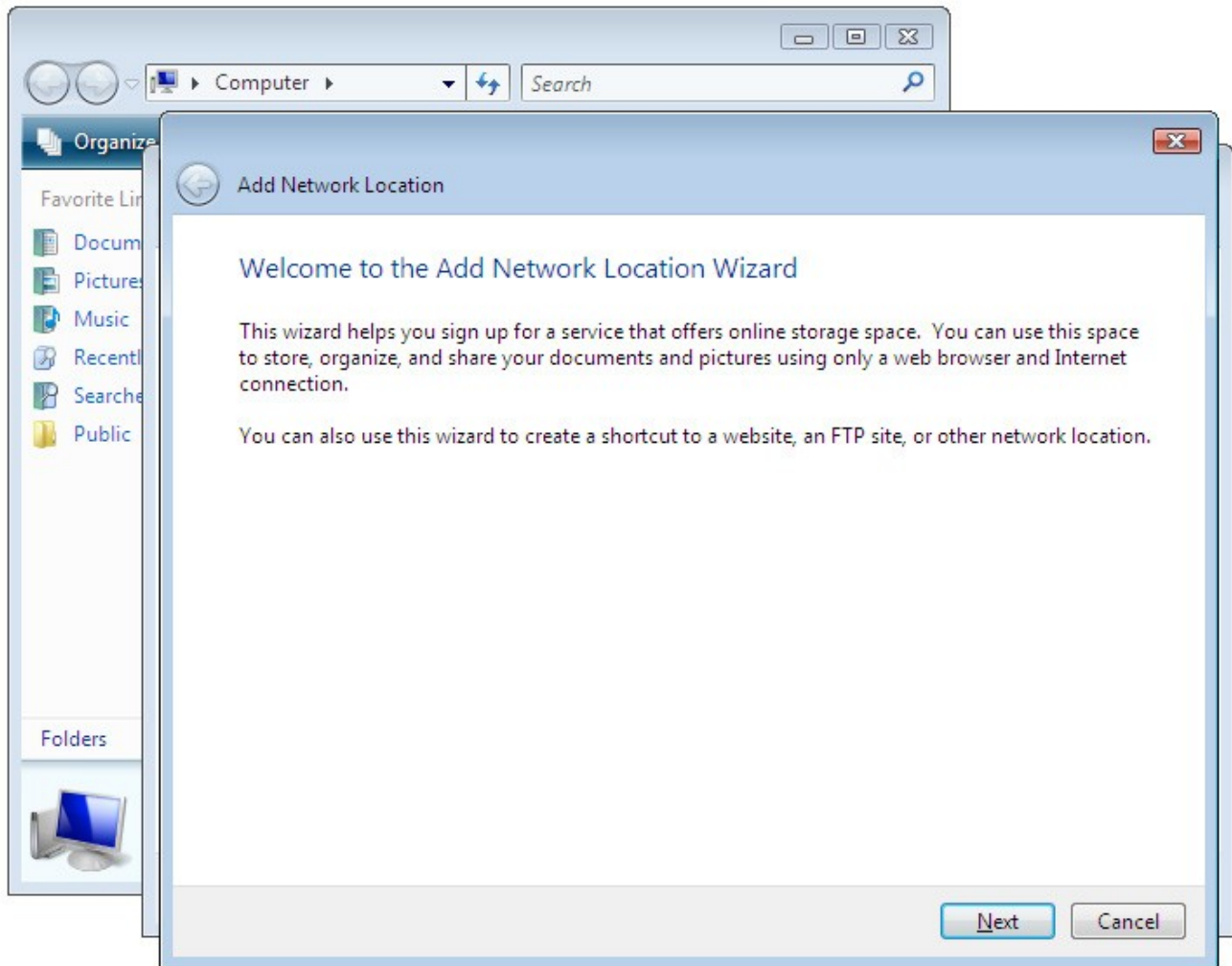
Open “Computer” and choose "Map network drive" from the toolbar:



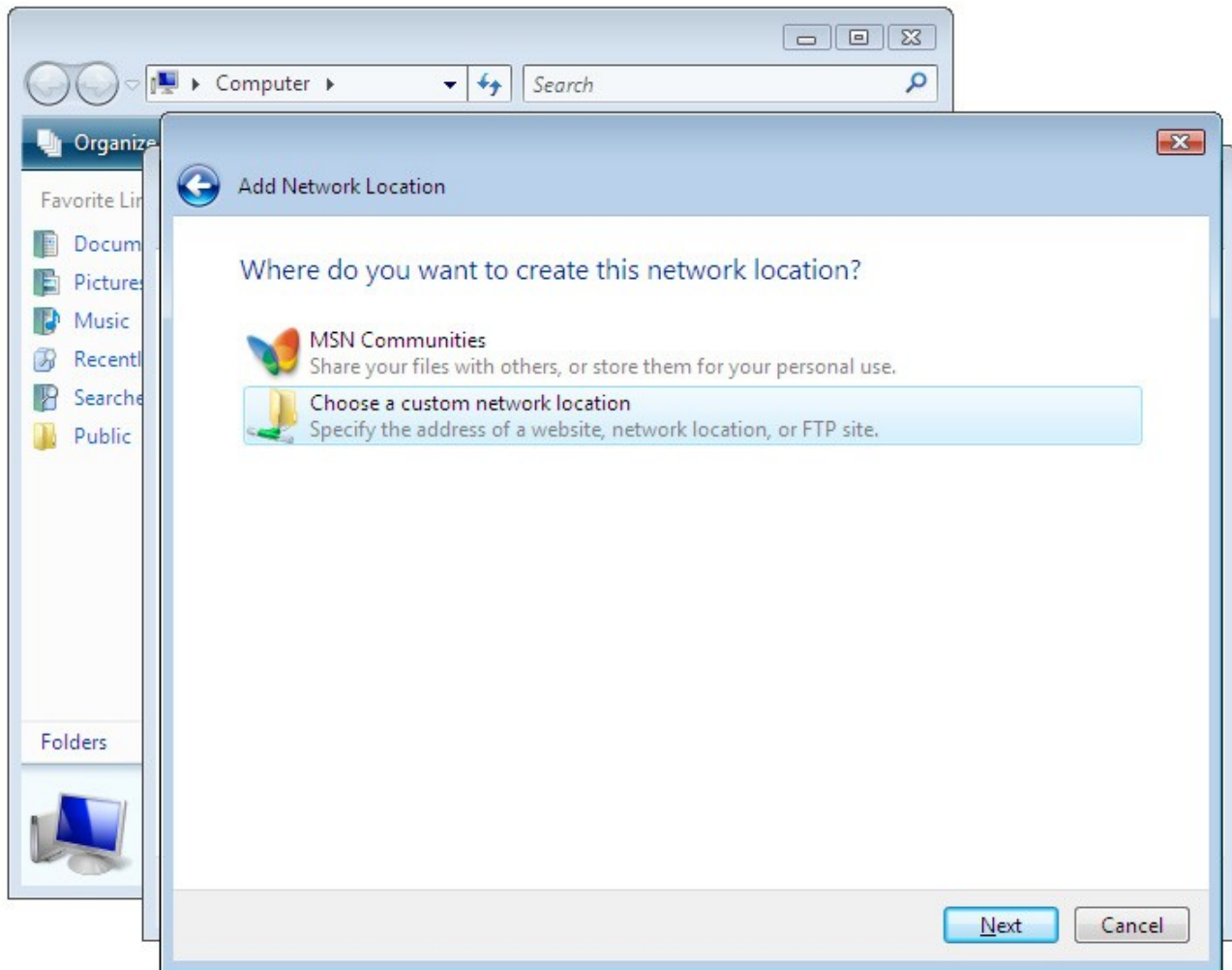
Click on "Connect to a Web site that you can use to store your documents and pictures":



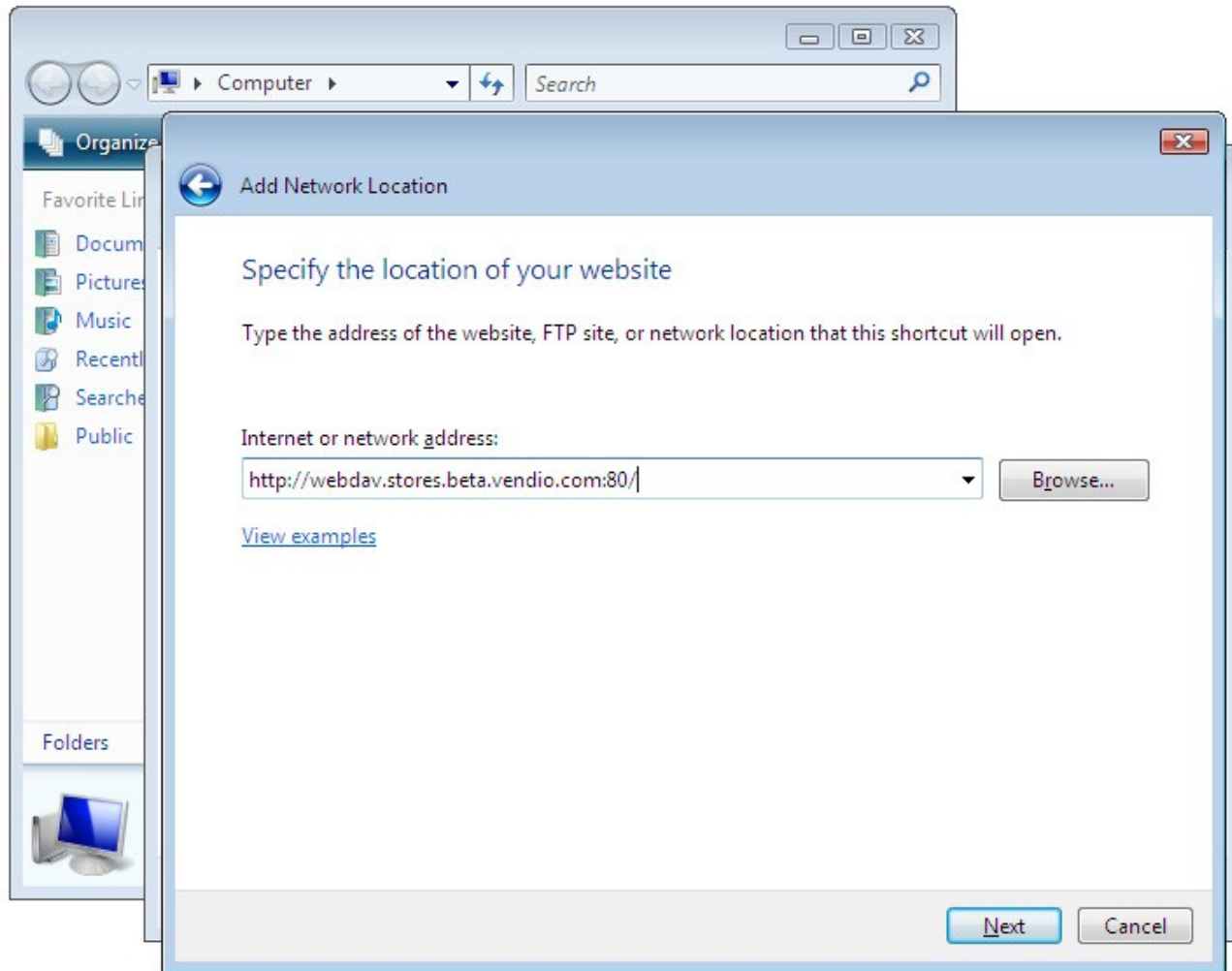
The “Add Network Location” wizard appears. Click “Next”:



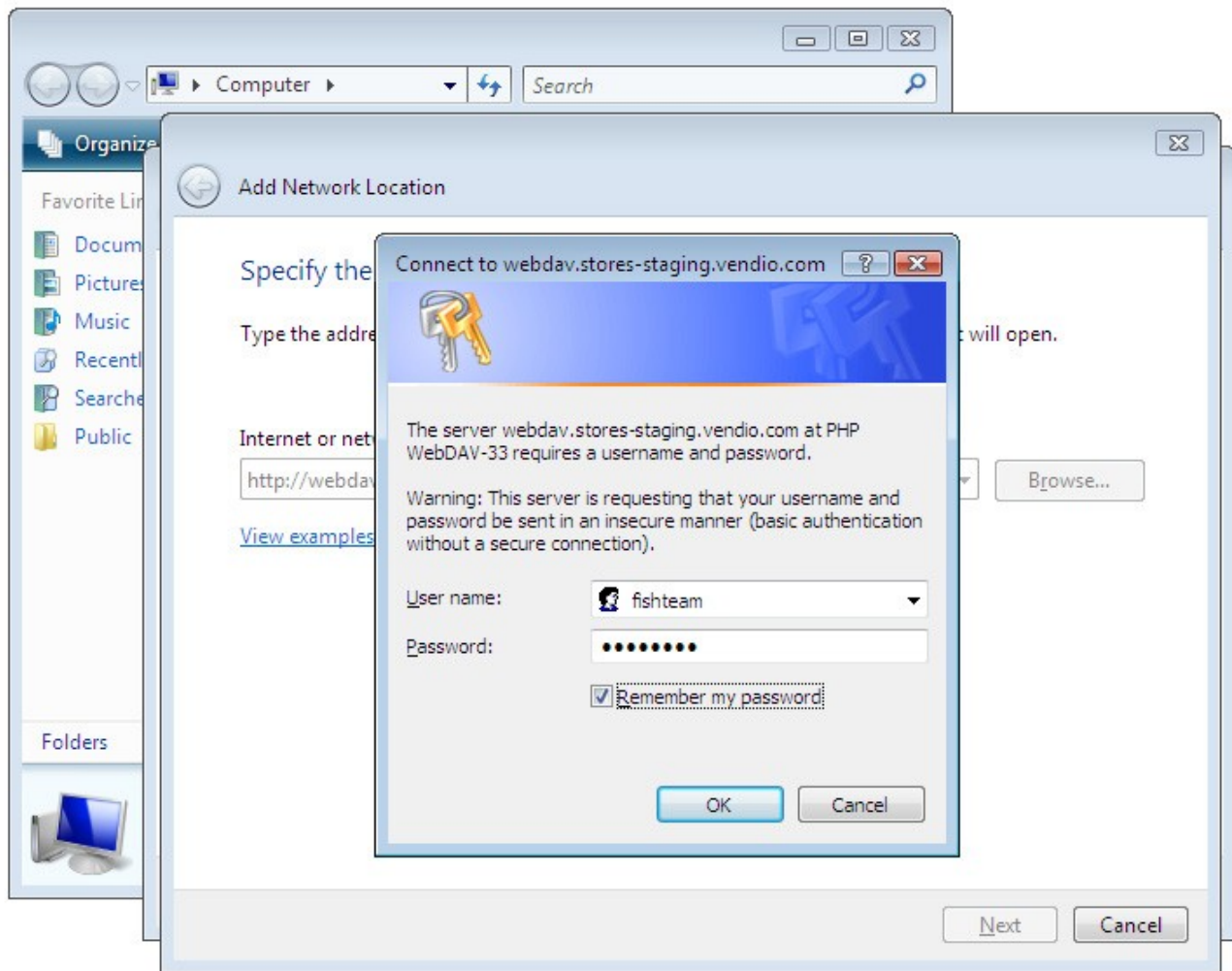
Click on "Choose a custom network location".



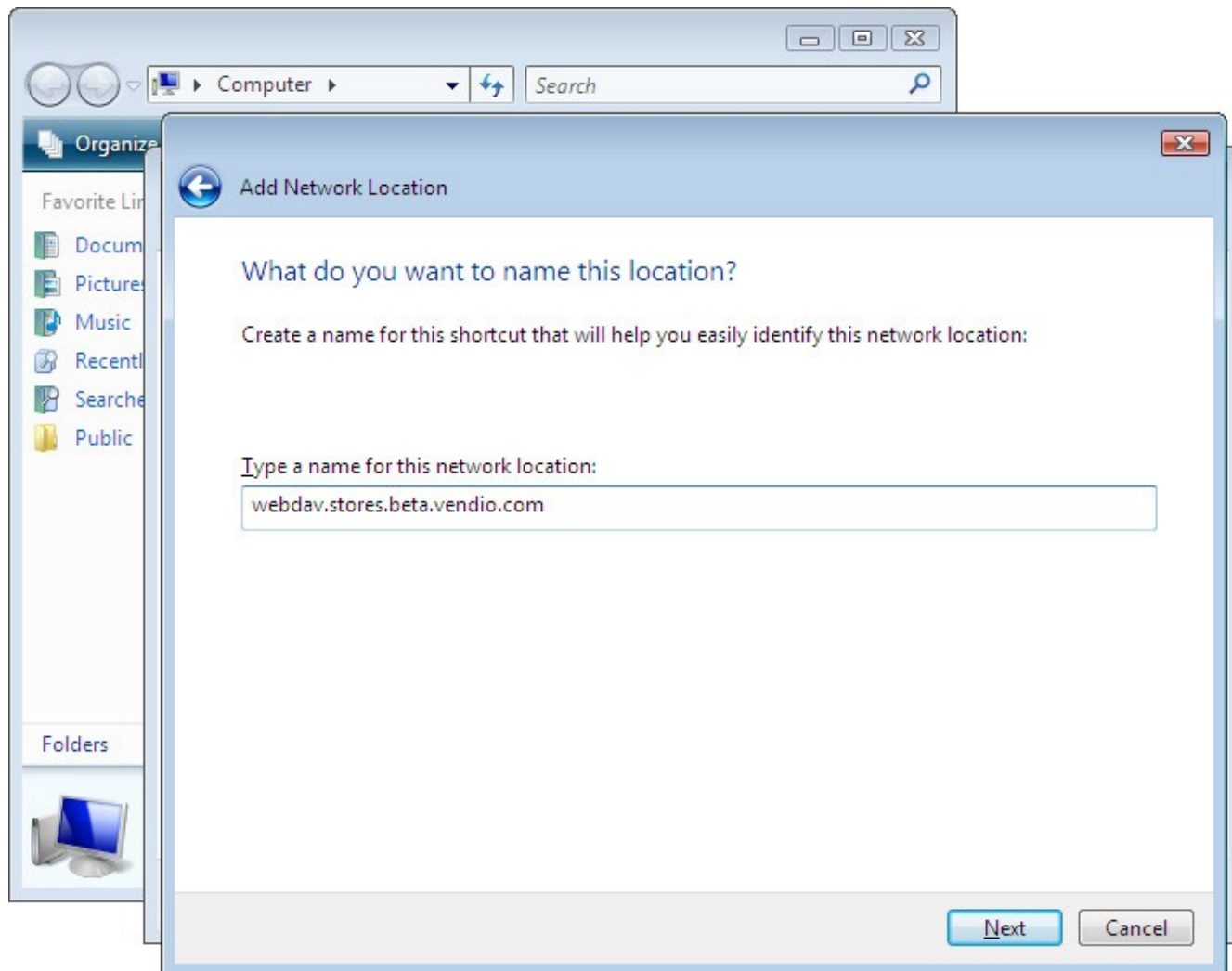
Enter “http://webdav.stores.beta.vendio.com:80/” (without the quotes) in the “Internet or network address” field:



Enter your Vendio account and password when prompted:

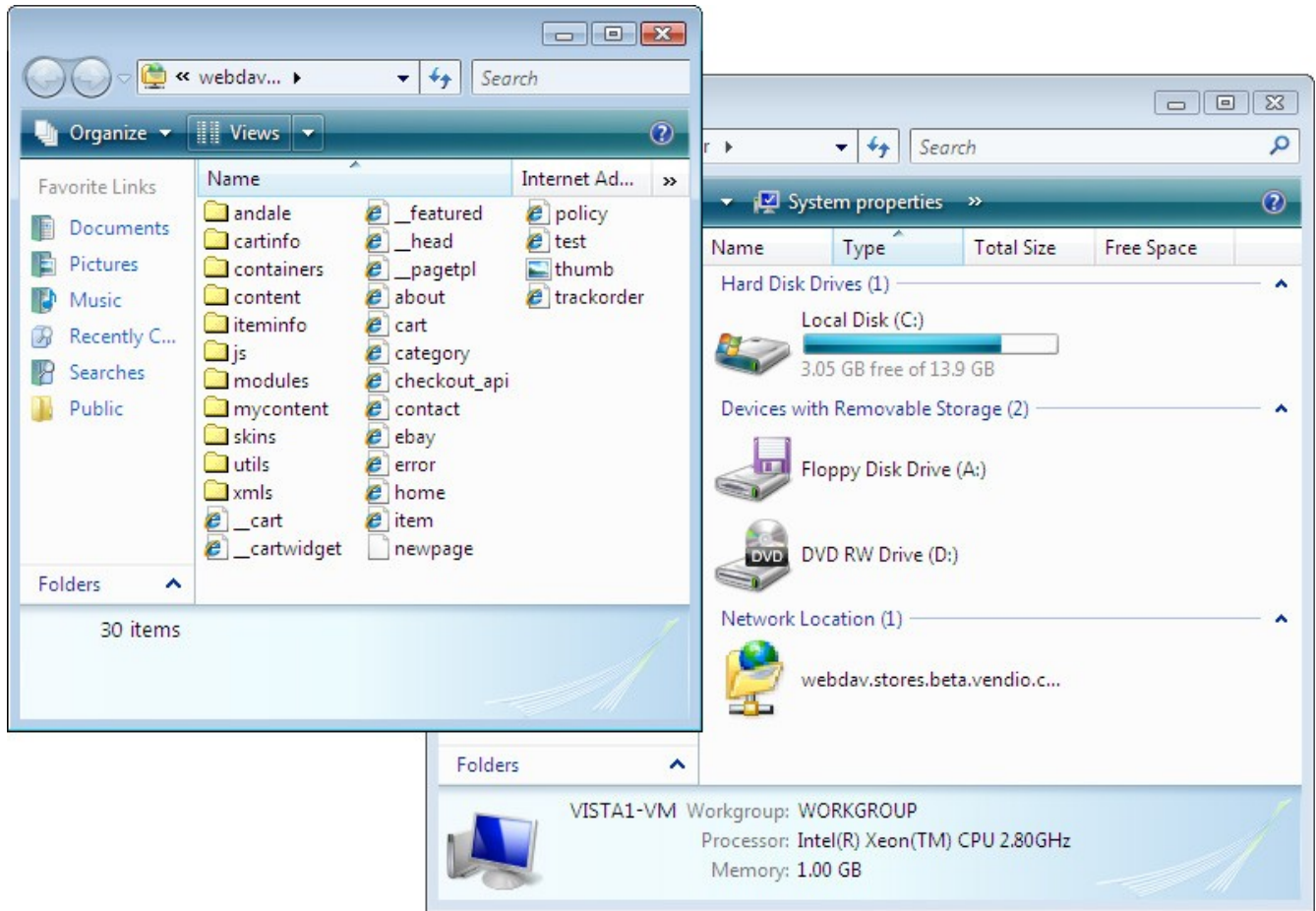


Enter a meaningful name for this connection (such as “webdav.stores.beta.vendio.com”):



### 3. Access your WebDAV folder

Whenever you need to open your WebDAV folder, go to “Computer” and select the webdav.stores.beta.vendio.com location:



## Known Issues & Troubleshooting

While WebDAV is a very useful and straightforward to manage files over HTTP, its current implementations are known to be inconsistent and even buggy, especially on the client side. What this means is that, depending on your operating system, system updates, network setup and software, you may, or may not, encounter several problems using WebDAV. Here is a list of the most common issues and some suggested workarounds.

### ***Failing to connect to the WebDAV folder***

When running your connection wizard, the setup may not complete successfully, for various reasons. In most cases, an error will pop up, or the WebDAV folder will show up empty.

- Make sure your WebDAV URL is correct (that is, <http://webdav.stores.beta.vendio.com:80/>)
- We recommend installing this Windows update, for both Windows XP and Vista: <http://www.microsoft.com/downloads/details.aspx?FamilyId=17C36612-632E-4C04-9382-987622ED1D64&displaylang=en>
- Try to remove the :80 part of the URL

### ***Current folder appearing as subdirectory of itself***

Several clients will display the current folder as a subdirectory of itself. That is, you will see a directory called `webdav.stores.beta.vendio.com:80` folder in the root folder of your template, and whenever you enter a directory, the same directory will appear as content of the selected directory. This effectively crashes any attempt to copy the whole template locally, as it leads to infinite recursion

- If folders appear as subfolders of themselves, avoid entering them, copying them on your hard drive, deleting or renaming them
- We recommend installing this Windows update, for both Windows XP and Vista: <http://www.microsoft.com/downloads/details.aspx?FamilyId=17C36612-632E-4C04-9382-987622ED1D64&displaylang=en>
- Navigating through the other directories as well as managing your template files should work properly, irrespective of this issue

### ***File names containing special characters breaking WebDAV access***

When uploading, or renaming existing files to names containing special characters (such as percent: %, ampersand: & or quotes: ' or “), file names may show up incorrectly, files may become inaccessible or even the whole navigation within the WebDAV folder may break. This is also due to various defective implementations within certain clients and cannot be solved server-side.

- Avoid using special characters in file names
- If a file becomes inaccessible or the navigation is broken, switch to a different WebDAV client (such as BitKinex) and attempt accessing your WebDAV folder using that client
- If you're unable to access your template folder from any client, go to the [Store Template](#) page and download your template as a zip file. Unpack the zip file, remove or edit the problematic files, pack the template files again and upload the zip in the the same [Store Template](#) page.

For any information, concerns or feedback related the Vendio Stores product, contact us directly: [hostedstores@corp.vendio.com](mailto:hostedstores@corp.vendio.com).

September 7<sup>th</sup>, 2009  
The Vendio Stores Team